

7. March 2024

NORDIC OPERATIONAL POLICY

CULLIGAN NORDIC GROUP

This policy applies to all of Culligan's operations in Norway, Sweden, Denmark and Finland.

Culligan Nordic Group offers beverage services in both the water and coffee sector, with related services and equipment for various workplaces and service facilities. In addition to that, we are also provide a nationwide service and sales company specializing in commercial kitchen equipment within Sweden.

Our goal is to offer all workplaces and kitchens the best overall solutions to our customers.

Our guiding principle is to maintain good communication with the customer, be adaptable, make punctual deliveries, focus on quality, be flexible and at the same time strive for the least possible environmental impact and resource efficiency.

As a recognized innovator in products, water treatment technology and service, we are dedicated to developing smart, environmentally friendly solutions. This is to ensure that people everywhere have access to safe, high-quality drinking water when they need it.

Through well-integrated management- and planning systems, Culligan strives to contribute to and promote sustainable development for both us and our customers.

With a focus on quality management within both Nordic and international issues, we strive to be an employer that promotes a good working environment and great ethical values within our own operations as well as the customers and suppliers we work with on a daily basis.

We must work to constantly improve our operations by:

- Increase knowledge and understanding among our customers to make better use of existing products as well as new technologies and innovations to reduce environmental impact.
- Always challenge our resources- and transport planning to raise our level of service and reduce pollution from our transport, which is one of our significant environmental aspects.
- Recurrently review routines and processes to improve and streamline operations, which is reflected in our satisfied customers and staff.
- Measure, assess and follow up essential key figures in the company and link them to effective and strategic objectives.
- Continuously train our staff and ensure that the right skills are available to meet future challenges.
- Offer our customers a positive customer experience.
- Comply with applicable legislation and other stakeholder and product requirements.

Sollentuna, 7. March 2024

for Culligan



Mattias Källemyr

CEO Culligan Nordic Group



Detta bekräftas genom vårt ISO 9001 och ISO 14001 certifikat från A3CERT.